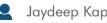




Grievance Redressal Process

- Clients Can Seek Clarification To Their Query And Are Further Entitled To Make A Complaint In Writing, Orally Or Telephonically. An Email May Be Sent At Jaydeepkapuriya99@gmail.com.
- Alternatively, The Investor May Call On +91- 9624366550
- A Letter May Also Be Written With Their Query/complaint And Posted At The Below Mentioned Address: 301, 3rd Floor Sky View Opp Dreamland Party Plot, Sarthana Kamrej Main Road Varachha Road, Surat, Gujarat, 395006.
- The Client Can Expect A Reply Within 21 Days Of Approaching The Research Analyst.
- In Case Client Is Not Satisfied With Our Response They Can Lodge Grievance With Sebi At Https://scores.sebi.gov.in/ Or May Also Write To The Office Of Sebi.
- After Exhausting The Above Options For Resolution Of The Grievance, If The Investor/client Is Still Not Satisfied With The Outcome, They Can Initiate Dispute Resolution Through The Odr Portal.
- For More Details About The Odr Mechanism, Fees, Timelines Etc., Kindly Visit: Https://smartodr.in/login
- Details of Compliance Officer: Jaydeep Kapuriya



+91-9624366550

jaydeepkapuriya99@gmail.com





Grievance Redressal/ Escalation Matrix To Be Displayed By Research Analysts:

| Details Of Designation | Contact Person Name | Address Where The Physical Address Location | Contact No. | Email-ID | Working Hours When Complainant Can Call |
|---------------------------|------------------------|----------------------------------------------------------------------------------------------------------------------------|----------------|-----------------------------|--------------------------------------------------|
| Customer Care | Jaydeep Kapuriya | 301, 3rd Floor Sky View Opp Dreamland Party Plot, Sarthana Kamrej Main Road Varachha Road, Surat, Gujarat, 395006 | +91-9398381212 | jaydeepkapuriya99@gmail.com | 9 AM – 5 PM |
| Head of Customer Care | Jaydeep Kapuriya | 301, 3rd Floor Sky View Opp Dreamland Party Plot, Sarthana Kamrej Main Road Varachha Road, Surat, Gujarat, 395006 | +91-9398381212 | jaydeepkapuriya99@gmail.com | 9 AM – 5 PM |
| Compliance Officer | Jaydeep Kapuriya | 301, 3rd Floor Sky View Opp Dreamland Party Plot, Sarthana Kamrej Main Road Varachha Road, Surat, Gujarat, 395006 | +91-9398381212 | jaydeepkapuriya99@gmail.com | 9 AM – 5 PM |
| CEO | Jaydeep Kapuriya | 301, 3rd Floor Sky View Opp Dreamland Party Plot, Sarthana Kamrej Main Road Varachha Road, Surat, Gujarat, 395006 | +91-9398381212 | jaydeepkapuriya99@gmail.com | 9 AM – 5 PM |
| Principal Officer | Jaydeep Kapuriya | 301, 3rd Floor Sky View Opp Dreamland Party Plot, Sarthana Kamrej Main Road Varachha Road, Surat, Gujarat, 395006 | +91-9398381212 | jaydeepkapuriya99@gmail.com | 9 AM – 5 PM |

The abovementioned details would facilitate the complainants to approach the concerned RA before filing complaint to SEBI. For more details go to: -

https://www.bseindia.com/markets/MarketInfo/DispNewNoticesCirculars.aspx?page=20241209-41

We aim to resolve all grievances within 21 working days from the date of receipt.

If your grievance is not resolved within this timeframe, you can escalate it to SEBI's SCORES Platform (SEBI Complaints Redress System).





+91-9624366550

🔀 jaydeepkapuriya99@gmail.com

SCORES Portal: scores.sebi.gov.in.

In case you are unsatisfied with the resolution provided through our support or the SCORES platform, you can access the Online Dispute Resolution (ODR) Portal.

ODR Portal: smartodr.in.